

Virginias Chapter, Club Managers Association of America
Full Day Workshop
Monday, February 22, 2010

At:
Westwood Club
6200 West Club Lane
Richmond, VA 23226

Topic: Evolution of Member Services
Leader in the People Business
Speaker: Matthew Kaufman
Q-Principle

Host: Richard Karl
804-288-6028

8:30 A.M. **Registration-Breakfast**
9:00 A.M. **Education - Evolution of Member Services**
10:30 A.M. **Break**
10:45 A.M. **Education**
12:00 P.M. **Lunch**
1:00 P.M. **Education – Leader in the People Business**
2:30 P.M. **Break**
2:45 P.M. **Education**
4:15 P.M. **Exam**

Cost:
CMAA Members \$65
Non-members \$75
Students \$10

education credits: 3 for Evolution of Member Services
3 for Leader in the People Business

Dress code: Country Club Casual

Please mail registration form and fees payable to: **Virginias Chapter, CMAA, 744 Bonair Circle, Lynchburg, VA 24503** no later than Tuesday, February 17, 2010. *Virginias Chapter members may also register online at www.virginiascmaa.org. For online registrations, registration fee should be mailed within 48 hours of registration.* Registration forms mailed after Tuesday, February 17th should also be emailed to vacmaa@comcast.net. Cancellations must be received no later than Noon on Friday, February 19, 2010 to receive a refund of registration fees. Please email vacmaa@comcast.net with questions or to cancel.

Virginias Chapter, Club Managers Association of America

Full Day Workshop

Monday, February 22, 2010

At:

Westwood Club

6200 West Club Lane

Richmond, VA 23226

Topic: Evolution of Member Services

Leader in the People Business

Speaker: Matthew Kaufman

Q-Principle

Club Name: _____

List names of CMAA members attending:

_____ CMAA# _____

_____ CMAA # _____

_____ CMAA # _____

_____ CMAA# _____

_____ @ \$65/ ea. \$ _____

List names of non-CMAA members attending:

_____ @ \$75/ ea. \$ _____

Students Attending:

_____ CMAA# _____

_____ CMAA# _____

_____ CMAA# _____

_____ CMAA# _____

_____ @ \$10/ea. \$ _____

Total Enclosed: \$ _____

Please mail registration form and fees payable to: **Virginias Chapter, CMAA, 744 Bonair Circle, Lynchburg, VA 24503** no later than Tuesday, February 17, 2010. *Virginias Chapter members may also register online at www.virginiascmaa.org. For online registrations, registration fee should be mailed within 48 hours of registration.* Registration forms mailed after Tuesday, February 17th should also be emailed to yacmaa@comcast.net. **Cancellations must be received no later than Noon on Friday, February 19, 2010 to receive a refund of registration fees.** Please email yacmaa@comcast.net with questions or to cancel.